



Consumer Limited Warranty for WFCO Electronic Products

WFCO extends, to the original owner, a Two Year Limited Product Warranty. This warranty is in effect from the date of original purchase for a period of two (2) years. This limited warranty is extended specifically for and is limited to Recreational Vehicle application and is only valid within the continental United States, Alaska, Hawaii and the Provinces of Canada. WFCO warrants, to the owner, that its products are free from defects in material and workmanship under normal use and service based on its intended use and function. This warranty is limited to the repair or replacement, at WFCO's discretion, of any defective parts or defective assembly. Any implied warranties of merchantability or fitness for intended use are limited in duration unless applicable State Law provides otherwise. You may have other rights as specified by each individual state.

EXCLUSIONS and LIMITATIONS

The OEM warranty specifically does not apply to the following:

- Any WFCO product that has been repaired or altered by an unauthorized person;
- Any damage caused by misuse, faulty installation, testing, negligence, accident or any WFCO product installed in a commercial vehicle;
- Any WFCO product, whose serial number has been defaced, altered or removed;
- Any WFCO product, whose installation has not been in accordance to the WFCO written instructions;
- Any consequential damages arising from the loss of use of the product including but not limited to: inconvenience, loss of service, loss of revenue, loss or damage to personal property, cost of all services performed in removing or replacing the WFCO product. Specifications are subject to change without notice or obligation.

Any WFCO Electronics products sold through unauthorized Internet sources (example: EBay) will be excluded from all warranty coverage's offered by ARTERRA Distribution / WFCO.

CONSUMER WARRANTY CLAIM PROCEDURE

After it has been determined that a WFCO product is defective, an RGA number will be required before it can be returned. The RGA number can be requested by completing the **Warranty Information Fax Sheet** found at www.wfcoelectronics.com. Once the form has been completed, email this form along with Proof of Purchase to warranty@wfcoelectronics.com or fax both forms to the Warranty Department (574)-294-8698. After receipt of the forms, an RGA number will be issued. This number must appear on all correspondence with warranty service. Write the RGA number in **BOLD** lettering on the top and sides of the shipping carton. **DO NOT** mark directly on the product. Package the product carefully and include a copy of both forms in the shipping carton. **DO NOT use shredded paper or packing peanuts as these materials may affect testing of the product.** Returns are to be shipped with charges pre-paid. WFCO will not be responsible for freight damage incurred during shipping to a service center. Upon validation of the warranty, WFCO shall replace the product with a like product.

WARRANTY ASSISTANCE

The consumer may contact the selling Dealer or OEM for warranty assistance. The OEM may contact Arterra Distribution, the RV Division of the WFCO Group, at Phone: (877) 294-8997 or Fax: (574) 294-8698.